



Frequently Asked Questions (FAQs)

1. How do I sign up for camp?

Camp registration is online only and begins each year March 1 at 9 a.m. at www.boulderhumane.org/camp. All major credit cards are accepted: Visa, Master Card, Discover and American Express.

2. Do sessions fill up?

Yes they do! To ensure you get your child registered for the sessions you want, you should plan on being online at 9 a.m. or early the morning of March 1.

3. Are there multiple children discounts for camp?

Sorry, at this time we cannot offer discounts for multiple family members attending camp.

4. How old does my child need to be to attend camp?

You child must be between the ages of 6 and 10 years old. If your child is younger than age 6 he or she may attend as soon as they have turned age 6. We will group children in different age groups together for camp activities.

5. What are the camp hours?

Camp takes place from 9 a.m. to 4 p.m. with drop-off starting 8:30 a.m. and pick-up ending at 4:30 p.m.

6. How much animal interaction is included in camp each day?

The shelter animals love visitors! We spend approximately two to three hours each day training dogs, playing with cats and loving on small mammals such as hamsters, guinea pigs, rabbits and ferrets. We also have animals living in the camp room.

7. My child has an animal allergy. Should he/she still attend Camp Muddy Paws?

Small animals, birds and even a cat or two live in the camp room for the summer. If you believe your child will suffer because of this, our camp may not be for him or her. It is up to the parent to decide if your child can experience camp. We are sorry but no refunds can be made once camp is in session. If your child takes medication for allergies, we will be happy to help as long as the appropriate forms are completed.

8. What does my child need to bring to camp?

You will need to provide a lunch, two snacks and a water bottle. Sunscreen should be applied before sending your child to camp. Your child will be given a camp T-shirt on the first day of camp. Please be sure to label everything.

9. My child and his/her friend would like to be in the same camp session. How can I increase the chances of this happening at time of registration?

Families may register multiple children, so we suggest having one family register both children at the same time. Remember to have all of the pertinent information for the other child available such as child's name, birth date, any medical concerns, parent name and contact information.

10. What should my child wear to camp?

Your child should wear comfortable clothing appropriate for dog walks, animal interaction and crafts. Also, no flip flops or sandals – closed-toe shoes only!

11. In case of an emergency how do I contact my child or a camp staff member?

We will provide a phone number for you to call the camp cell phone directly, or you may call our main phone number at 303-442-4030 and ask to have a counselor paged. You may also email camp at camp@boulderhumane.org

12. Is my camp fee tax deductible?

It is not because you are receiving a service for your payment. You can however use the payment for your flexible spending deduction under child care.

13. My child has special needs – may he/she attend camp?

We want your child to have a great experience, please contact us at camp@boulderhumane.org so we may discuss and determine with you if our camp is a good match with your child.

14. What if my child is registered for camp and then cannot attend?

We will work with you to determine if we have any openings for other sessions. You must cancel by May 2, 2012. After May 2, 2012, we will refund your registration if we have a waiting list for the camp session and can fill your reserved spot. Once your session has begun we cannot offer refunds.

Other questions? Please feel free to email us at camp@boulderhumane.org or call 303-442-4030 ext. 613.

1/20/2012

1/25/2012